

Volume 3, Issue 3 Third Quarter 2017

Third Quarter Service Anniversary Dates:

Jul: Steve Price 7/6 (6)
Darius Fagin 7/12 (1)
Ricardo Gonzalez 7/18 (5)
Roman Hernandez 7/20 (1)
Scott Mills 7/20 (2)
Jose Mercado 7/23 (2)
Brigido Gonzalez 7/26 (12)
Mike Jordan 7/28 (24)
Ramiro Perez 7/30 (3)
Eutimio Perez 7/31 (7)

Aug: Uriel Fragoza 8/14 (4)
Corey Bullard 8/17 (2)
Vladimir Chable 8/21 (14)
Carlos Gonzalez 8/22 (1)
Roberto Martinez 8/25 (2)
Debbie Herndon 8/29 (29)
Shawn Daily 8/30 (15)
John Retsos 8/30 (1)

Sep: Patti Barber 9/1 (29)
David Parsons 9/1 (2)
James Ferguson 9/7 (1)
Carlos Heredia 9/16 (3)
Jesse Purtz 9/16 (3)
Daniel Smith 9/23 (2)

Thank you all for your long term contribution to HCS, Inc.



In regard to ladder safety, what is meant by the 4-to-1 rule?

First 4 to call the office on Tuesday 9/5 win a \$10 Lowes gift card.

MESSAGE FROM THE OWNERS

The summer is coming to a close, but there are still a couple of more months of pretty hot weather in front of us. Keep HYDRATED. Be aware of the signs of heat stroke: body temperature of 105 degrees, throbbing headache, dizziness, lack of perspiration, nausea, vomiting, muscle weakness, cramps and red hot dry skin (these are just some of the signs). Be careful, seek treatment.

We are just about half way through our construction work at Mettler Toledo, the largest job in the history of HERNDON CONSTRUCTION SERVICES, INC. The job is going well, we are on schedule and look forward to completion in December. There is plenty of work on the books through the end of the year. We see some pretty large paychecks with all the overtime that has been put in this year. We hope you are putting some of your money aside for you and your family. Keep up the good work.

SAFETY! The end of the fiscal year for our safety program is February 28, 2018. Keep your jobs and yourself safe. Always be aware of the many hazards that exist on construction jobs. Watch out for your fellow employee and don't allow them to work in an unsafe condition or environment. It is a privilege to give you the gift certificates every safe month we complete. Keep it up, it won't work without your help.

John Herndon & Pat Herndon

JOB SURVEYS

HCS sends out a job survey to our general contractors for all of our significant projects. Over the past three years we have received hundreds of completed surveys. This feedback provides us with excellent information on where to focus our time and efforts to become a better, stronger company.

The graph below shows a summary of the responses that we have received to date. In the survey the GC is asked to evaluate statements regarding the performance of HCS. Areas which are assessed: job schedule, cleanliness of job site, safety, final product and supervisor performance.

Survey Results	Strongly Agree	Agree	Neither Agree or Disagree	Disagree	Strongly Disagree
Work completed on time per the given schedule	74%	22%	3%	1%	0%
HCS maintained a clean work site	71%	22%	5%	2%	0%
HCS followed all safety guidelines	75%	22%	2%	1%	0%
Quality of the finished product met expectations	67%	32%	1%	0%	0%
HCS Supervisor met expectations	76%	21%	3%	0%	0%

As you can see, overall we scored favorably on the majority of the surveys. Congrats to all of you for your contribution. One area where we need improvement is maintaining a clean job site. As we all know a CLEAN JOB SITE = SAFE JOB SITE. A clean and orderly job site will also contribute to working more efficiently. Do your part to improve in this area.

FEATURED PROJECTS

Job Name: USF Health Center - Brandon

HCS Supervisor: Brad Smith **General Contractor:** ARCO Murray

Description: Interior buildout of doctors/ specialist offices (drywall and acoustical ceilings).



Job Name: Mettler Toledo

HCS Supervisor: Brad Smith & Carlos Gonzalez

General Contractor: ARCO Murray

Description: New construction of office building and plant (610,000 sq ft). Exterior and interior. Job in progress.

